

Vonage Voice Over IP Calls

Contributed by

Vonage (<http://www.vonage.co.uk>) uses VoIP technology (Voice over Internet Protocol) to make telephone calls over the internet using your existing ADSL broadband connection. Unlike other VoIP systems such as Skype, Vonage behaves just like a normal telephone with a dial-tone and you can make calls to any landline or mobile as you would with a normal BT telephone system.

This makes it very appealing to people who want to set up a low-cost telephone in a community office or centre, for example.

Vonage is a low-cost phone company, offering unlimited calls within the UK and around the world, all for a set monthly fee. Call plans start at just £5.99 a month.

Instead of using a physical landline such as BT or Virgin, Vonage works by using your existing broadband connection. That's why it's so much cheaper.

But you use Vonage just like you use the phone service you've got now. Once you're set up, you carry on making and receiving calls just like you did before. Just pick up the phone, no headsets required, wait for the dialling tone, and then punch in the number. The only difference you'll see will be in your bills, which will be much lower.

You can keep your existing phone number; it takes approx 20 working days to transfer it over.

What are the sign up costs?

Line activation fee: £9.99

Equipment fee: Free - £29.99

Equipment delivery fee: £8.99

Equipment required is dependent on your existing modem / router set up.

Monthly fees

£5.99, £6.99, £7.99, £9.99, £14.99 or £18.99 / month based on your choice of call plan.

A demonstration video is available on the Vonage website which explains how the equipment and service work, along with a call plan calculator to help you work out your savings.

Vonage seems to offer massive savings over normal telephone services; there is a free 30-day trial available from the website to allow users to find out what kind of saving they will make. You can buy the system online, or by going to Currys or PC World you can talk to an adviser and see the equipment & "in the flesh" before purchasing.

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}
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