

Router Troubleshooting

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There are times when you have checked the computer, the network and anything else that might be causing connection problems.

Demon have produced a clear user friendly guide for checking router problems and resetting if necessary.

Ensure you have used the correct cabling to connect the ADSL router to your network. Check your manufacturers handbook for details.

Typically if your router has a single Ethernet port on the back, you would use a patch (straight-through) cable to connect it to a hub, or a cross-over cable to connect it to a single computer. If however, your ADSL router has a built-in hub on the back instead of a single Ethernet port, you would generally need the opposite type of cable for each of the above situations.

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