Haven Credit Union, Pembrokeshire

Haven Credit Union provides financial services to parts of the community that may otherwise be excluded from accessing such services. Haven Credit Union has a main office in Milford Haven with satellite collection points around Pembrokeshire.

This article is available in welsh >>

The group is run by a committee of volunteers and employs 2 part time staff.

Haven Credit Union mainly uses ICT for running financial software, client records, printing statements, communications (email) and general administration. General ICT skill levels within the group are good and the group are more than capable of conducting their day to day business in a proficient manner.

They did however want a website to publicise their service and in less than 4 months, Haven Credit Union successfully designed and created their own website with the assistance of the local Circuit Riders. They are particularly proud of their online interest calculator in the Loans section of the website. (http://www.havencreditunion.org.uk/)

During the course of the last year, Haven Credit Union has relocated to new offices on Charles Street, Milford Haven. The Circuit Rider project assisted in the relocation by helping to install and set up ICT equipment at the new offices, ensuring that the move went as smoothly as possible.

Haven Credit Union is a good example of a voluntary organisation that relies heavily on ICT for their day to day operation. Having the support of the CVC Circuit Rider project has helped ensure the continued smooth and efficient running of the organisation.

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Mae Undeb Credyd yr Haven yn darparu gwasanaethau ariannol ar gyfer rhannau o'r gymuned a allai gael eu heithrio rhag cael mynediad at y fath wasanaethau fel arall. Mae prif swyddfa Undeb Credyd yr Haven yn Aberdaugleddau, gyda phwyntiau casglu lloeren o amgylch Sir Benfro.

Caiff y grÅµp ei redeg gan bwyllgor o wirfoddolwyr ac mae'n cyflogi 2 aelod o staff rhan amser.

Mae Undeb Credyd yr Haven yn defnyddio TGCh yn bennaf i gynnal meddalwedd ariannol, cofnodion cleientiaid, argraffu cyfriflenni, cyfathrebu (e-bost) a gweinyddiaeth gyffredinol. Yn gyffredinol, mae'r lefelau o sgiliau TGCh o fewn y grÅµp yn dda, ac mae'r grÅµp yn fwy nag abl i gyflawni ei fusnes beunyddiol mewn modd hyfedr.

Fodd bynnag, roedd y grÅµp eisiau gwefan i hysbysebu ei wasanaeth, ac mewn llai na 4 mis, dyluniodd a chreodd Undeb Credyd yr Haven ei wefan ei hun, gyda chymorth y Cylchredwyr Technoleg lleol. Maent yn falch iawn o'u cyfrifiannell llog ar lein yn adran Benthyciadau'r wefan. (http://www.havencreditunion.org.uk/)

Yn ystod y flwyddyn llynedd, symudodd Undeb Credyd yr Haven i swyddfeydd newydd ar Stryd Siarl, Aberdaugleddau. Fe gynorthwyodd y prosiect Cylchredwyr Technoleg iddynt i adleoli trwy helpu i osod a sefydlu offer TGCh yn y swyddfeydd newydd, gan sicrhau bod y symudiad yn cael ei gyflawni mor llyfn ag oedd yn bosib.

Mae Undeb Credyd yr Haven yn enghraifft dda o fudiad gwirfoddol sy'n dibynnu'n helaeth ar TGCh i weithredu'n feunyddiol. Mae cymorth y prosiect Cylchredwyr Technoleg CGS wedi helpu i sicrhau fod y mudiad yn cael ei redeg mewn modd llyfn ac effeithlon bob amser.